Anest Iwata USA, Inc.
Order Information & Payment Terms

Hours of Operation

8:00am – 5:00pm Eastern, Monday through Friday

Order Processing

All orders must be received in writing via **orders@anestiwata.com**.

Orders submitted via any other method will not be processed.

Orders received before 2:00pm Eastern will be entered the same day. Orders received after 2:00pm Eastern will be entered the following business day.

Orders typically ship within three (3) business days of entry.

Backorders – address this!

Special Handling

All requests for special handling (expedited shipping, preferred carrier, etc…) must be included, in writing, on the written order document submitted to ANEST IWATA USA, Inc. We will do our best to accommodate all special handling requests but cannot offer any guarantees.

Changes/Modifications

All order modifications must be submitted in writing to ANEST IWATA USA, Inc. ~~via fax at (513) 755-0888 or~~ email at orders@anestiwata.com

Payment Terms

All invoices are issued on Net 30 terms. Payment is expected in full on or before the payment due date. Accounts not paid fifteen (15) days after the payment due date are subject to a 5% monthly finance charge.

Payment Lockbox Address

All check payments **must** be mailed to the lockbox address below for processing. Payments mailed to our physical office address **cannot** be processed and will be returned to sender.

Payment Address
Anest Iwata USA, Inc.
PO Box 714277
Cincinnati, Ohio 45271-4277

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